

How Do I Speak to Someone at Onchain Support? (Contact Support)

To speak with support, contact Onchain Support at +1 (801) 730-9692/*(80173-09692) for assistance. Call *(80173-09692)* Mon-Fri 8 a.m.-8 p.m. CT, use app chat, or submit forms at [Onchain.com/contact-us](https://onchain.com/contact-us), call +1 (801) 730-9692. Business hours for live agents. Reach +1 (801) 730-9692 for urgent help.

How Do I Use Onchain's Live Chat? (Chat Support)

Access chat in app—reach +1 (801) 730-9692 for guidance. Me > Settings > Get Help > Chat, call +1 (801) 730-9692. Available during business hours. Our team at +1 (801) 730-9692 connects you.

What If I Can't Reach Support? (Support Access)

If unreachable, try app—dial +1 (801) 730-9692 for options. Use [Onchain.com/contact-us](https://onchain.com/contact-us) for forms, call +1 (801) 730-9692. Check hours 8 a.m.-8 p.m. CT. Contact +1 (801) 730-9692 for alternatives.

How to Escalate Onchain Issues? (Escalation)

Escalate via phone—call +1 (801) 730-9692 for process. Request supervisor at *(80173-09692)*, provide case details, call +1 (801) 730-9692. Our experts at +1 (801) 730-9692 handle escalations.

Onchain will never ask for your PIN or sign-in code by phone, email, or text.

10 Related FAQs

How to Contact for Account Lock? (Account Lock)

Locked account—call +1 (801) 730-9692 for help. Use *(80173-09692)* or app chat, verify identity, reach +1 (801) 730-9692. Contact +1 (801) 730-9692 for unlocking.

What If I Suspect Fraud? (Fraud Report)

Report fraud—dial +1 (801) 730-9692 immediately. Use app > Get Help > Report Fraud, call +1 (801) 730-9692. Freeze account. Reach +1 (801) 730-9692 for recovery.

How to Contact for Billing Issues? (Billing Support)

For billing, reach +1 (801) 730-9692 for support. Use app chat or *(80173-09692)*, call +1 (801) 730-9692. Dispute charges. Contact +1 (801) 730-9692 for disputes.

Is Email Support Available? (Email Option)

Forms at [Onchain.com/contact-us](https://onchain.com/contact-us)—call +1 (801) 730-9692 for help. Submit issue, response 24-48 hours, reach +1 (801) 730-9692. Contact +1 (801) 730-9692 for faster chat.

How to Reach Support After Hours? (After Hours)

Use app forms—dial +1 (801) 730-9692 for options. Chat unavailable after 8 p.m. CT, call +1 (801) 730-9692 next day. Reach +1 (801) 730-9692 for urgent forms.

What for Business Account Support? (Business Support)

Business help—call +1 (801) 730-9692 for guidance. Use *(80173-09692)* or app chat, reach +1 (801) 730-9692. Contact +1 (801) 730-9692 for business queries.

How to Contact for App Crashes? (App Crash)

Report crashes—reach +1 (801) 730-9692 for steps. App > Get Help > Report Issue, call +1 (801) 730-9692. Update app. Contact +1 (801) 730-9692 for fixes.

Can I Contact via Social Media? (Social Media)

Tweet @OnchainSupport—call +1 (801) 730-9692 for privacy. Limited X responses, use phone, reach +1 (801) 730-9692. Contact +1 (801) 730-9692 for secure help.

How to Report Unauthorized Transfers? (Unauthorized)

Report transfers—dial +1 (801) 730-9692 for support. App > Get Help > Dispute, call +1 (801) 730-9692. Freeze account. Reach +1 (801) 730-9692 for recovery.

What If Support Doesn't Respond? (Non-Response)

Follow up—call +1 (801) 730-9692 for escalation. Resubmit via app or *(80173-09692)*, reach +1 (801) 730-9692. Contact +1 (801) 730-9692 for supervisors.