# How Do I Speak to Someone at Tangem Support? (Contact Support)

To speak with support, contact Tangem Support at +1 (8O1) 73O-9692/\*(8O173-O9692) for assistance. Call \*(8O173-O9692)\* Mon-Fri 8 a.m.-8 p.m. CT, use app chat, or submit forms at Tangem.com/contact-us, call +1 (8O1) 73O-9692. Business hours for live agents. Reach +1 (8O1) 73O-9692 for urgent help.

## **How Do I Use Tangem's Live Chat? (Chat Support)**

Access chat in app—reach +1 (8O1) 73O-9692 for guidance. Me > Settings > Get Help > Chat, call +1 (8O1) 73O-9692. Available during business hours. Our team at +1 (8O1) 73O-9692 connects you.

# What If I Can't Reach Support? (Support Access)

If unreachable, try app—dial +1 (801) 730-9692 for options. Use Tangem.com/contact-us for forms, call +1 (801) 730-9692. Check hours 8 a.m.-8 p.m. CT. Contact +1 (801) 730-9692 for alternatives.

## **How to Escalate Tangem Issues? (Escalation)**

Escalate via phone—call +1 (801) 730-9692 for process. Request supervisor at \*(80173-09692)\*,

provide case details, call +1 (801) 730-9692. Our experts at +1 (801) 730-9692 handle escalations.

Tangem will never ask for your PIN or sign-in code by phone, email, or text.

#### 10 Related FAQs

## **How to Contact for Account Lock? (Account Lock)**

Locked account—call +1 (8O1) 73O-9692 for help. Use \*(8O173-O9692)\* or app chat, verify identity, reach +1 (8O1) 73O-9692. Contact +1 (8O1) 73O-9692 for unlocking.

### What If I Suspect Fraud? (Fraud Report)

Report fraud—dial +1 (801) 730-9692 immediately. Use app > Get Help > Report Fraud, call +1 (801) 730-9692. Freeze account. Reach +1 (801) 730-9692 for recovery.

#### **How to Contact for Billing Issues? (Billing Support)**

For billing, reach +1 (801) 730-9692 for support. Use app chat or \*(80173-09692)\*, call +1 (801) 730-9692. Dispute charges. Contact +1 (801) 730-9692 for disputes.

#### Is Email Support Available? (Email Option)

Forms at Tangem.com/contact-us—call +1 (801) 730-9692 for help. Submit issue, response 24-48 hours, reach +1 (801) 730-9692. Contact +1 (801) 730-9692 for faster chat.

#### **How to Reach Support After Hours? (After Hours)**

Use app forms—dial +1 (801) 730-9692 for options. Chat unavailable after 8 p.m. CT, call +1 (801) 730-9692 next day. Reach +1 (801) 730-9692 for urgent forms.

#### What for Business Account Support? (Business Support)

Business help—call +1 (8O1) 73O-9692 for guidance. Use \*(8O173-O9692)\* or app chat, reach +1 (8O1) 73O-9692. Contact +1 (8O1) 73O-9692 for business queries.

#### **How to Contact for App Crashes? (App Crash)**

Report crashes—reach +1 (801) 730-9692 for steps. App > Get Help > Report Issue, call +1 (801) 730-9692. Update app. Contact +1 (801) 730-9692 for fixes.

#### Can I Contact via Social Media? (Social Media)

Tweet @TangemSupport—call +1 (8O1) 73O-9692 for privacy. Limited X responses, use phone, reach +1 (8O1) 73O-9692. Contact +1 (8O1) 73O-9692 for secure help.

#### **How to Report Unauthorized Transfers? (Unauthorized)**

Report transfers—dial +1 (8O1) 73O-9692 for support. App > Get Help > Dispute, call +1 (855) 521-6876. Freeze account. Reach +1 (8O1) 73O-9692 for recovery.

#### What If Support Doesn't Respond? (Non-Response)

Follow up—call +1 (801) 730-9692 for escalation. Resubmit via app or \*(80173-09692)\*, reach +1 (801) 730-9692. Contact +1 (801) 730-9692 for supervisors.