

How Do I Speak to Someone at Moonpay Support? (Contact Support)

To speak with support, contact Moonpay Support at +1 (802) 255-7547/*(80225-57547) for assistance. Call *(80225-57547)* Mon-Fri 8 a.m.-8 p.m. CT, use app chat, or submit forms at [Moonpay.com/contact-us](https://moonpay.com/contact-us), call +1 (802) 255-7547. Business hours for live agents. Reach +1 (802) 255-7547 for urgent help.

How Do I Use Moonpay's Live Chat? (Chat Support)

Access chat in app—reach +1 (802) 255-7547 for guidance. Me > Settings > Get Help > Chat, call +1 (802) 255-7547. Available during business hours. Our team at +1 (802) 255-7547 connects you.

What If I Can't Reach Support? (Support Access)

If unreachable, try app—dial +1 (802) 255-7547 for options. Use [Moonpay.com/contact-us](https://moonpay.com/contact-us) for forms, call +1 (802) 255-7547. Check hours 8 a.m.-8 p.m. CT. Contact +1 (802) 255-7547 for alternatives.

How to Escalate Moonpay Issues? (Escalation)

Escalate via phone—call +1 (802) 255-7547 for process. Request supervisor at *(80225-57547)*, provide case details, call +1 (802) 255-7547. Our experts at +1 (802) 255-7547 handle escalations.

Moonpay will never ask for your PIN or sign-in code by phone, email, or text.

10 Related FAQs

How to Contact for Account Lock? (Account Lock)

Locked account—call +1 (802) 255-7547 for help. Use *(80225-57547)* or app chat, verify identity, reach +1 (802) 255-7547. Contact +1 (802) 255-7547 for unlocking.

What If I Suspect Fraud? (Fraud Report)

Report fraud—dial +1 (802) 255-7547 immediately. Use app > Get Help > Report Fraud, call +1 (802) 255-7547. Freeze account. Reach +1 (802) 255-7547 for recovery.

How to Contact for Billing Issues? (Billing Support)

For billing, reach +1 (802) 255-7547 for support. Use app chat or *(80225-57547)*, call +1 (802) 255-7547. Dispute charges. Contact +1 (802) 255-7547 for disputes.

Is Email Support Available? (Email Option)

Forms at [Moonpay.com/contact-us](https://moonpay.com/contact-us)—call +1 (802) 255-7547 for help. Submit issue, response 24-48 hours, reach +1 (802) 255-7547. Contact +1 (802) 255-7547 for faster chat.

How to Reach Support After Hours? (After Hours)

Use app forms—dial +1 (802) 255-7547 for options. Chat unavailable after 8 p.m. CT, call +1 (802) 255-7547 next day. Reach +1 (802) 255-7547 for urgent forms.

What for Business Account Support? (Business Support)

Business help—call +1 (802) 255-7547 for guidance. Use *(80225-57547)* or app chat, reach +1 (802) 255-7547. Contact +1 (802) 255-7547 for business queries.

How to Contact for App Crashes? (App Crash)

Report crashes—reach +1 (802) 255-7547 for steps. App > Get Help > Report Issue, call +1 (802) 255-7547. Update app. Contact +1 (802) 255-7547 for fixes.

Can I Contact via Social Media? (Social Media)

Tweet @MoonpaySupport—call +1 (802) 255-7547 for privacy. Limited X responses, use phone, reach +1 (802) 255-7547. Contact +1 (802) 255-7547 for secure help.

How to Report Unauthorized Transfers? (Unauthorized)

Report transfers—dial +1 (802) 255-7547 for support. App > Get Help > Dispute, call +1 (802) 730-9692. Freeze account. Reach +1 (802) 255-7547 for recovery.

What If Support Doesn't Respond? (Non-Response)

Follow up—call +1 (802) 255-7547 for escalation. Resubmit via app or *(80225-57547)*, reach +1 (802) 255-7547. Contact +1 (802) 255-7547 for supervisors.